

Help for Victims - supporting victims and witnesses of crime

Help for Victims provides an independent online resource of victim and witness information with the ability to access a choice of dedicated supporting national organisations.

Police National Legal Database (PNLD) created the Help for Victims website which was designed to **put victims first** as a joint venture between the Police and Crime Commissioner for West Yorkshire and West Yorkshire Victim Support. Information and answers are provided by experienced professionals in the victim support field and this website is completely anonymous.

The website contains answers to a large selection of tailored questions that clearly explain the Victims' Code and the Witness Charter, enabling the user to identify their entitlements during their journey through the criminal justice system.

Whether you have been affected by crime or you know someone who has - this website could help. It provides information about how victims and witnesses should be treated within the criminal justice system and offers advice for those affected by crime.

For those seeking further advice, Help for Victims includes contact information for national support organisations and victim services; *empowering the user to make personal decisions on their choice of service provider.*

An email answering facility is provided where the victim or witness requires further assistance.

Opportunity for a managed service

Within the Yorkshire region the website has been contextually translated into the five most commonly spoken languages to encapsulate the diversity of local communities subject to translation costs.

- A national website with a **local emphasis**, offering impartial advice on how and where to get support for a victim or witness of crime, regardless of whether a report to the police has been made.

- Offers the opportunity to obtain high quality care through direct self-referral to your local Victim Support.
- Ability to access a choice of victims services via dedicated local or national support organisations.



independent, informed, impartial



PNLD | Ploughland House | 62 George Street | Wakefield | West Yorkshire | WF1 1DL
pnlmarketing@westyorkshire.pnn.police.uk

www.askthe.police.uk | www.pnld.co.uk | www.helpforvictims.co.uk

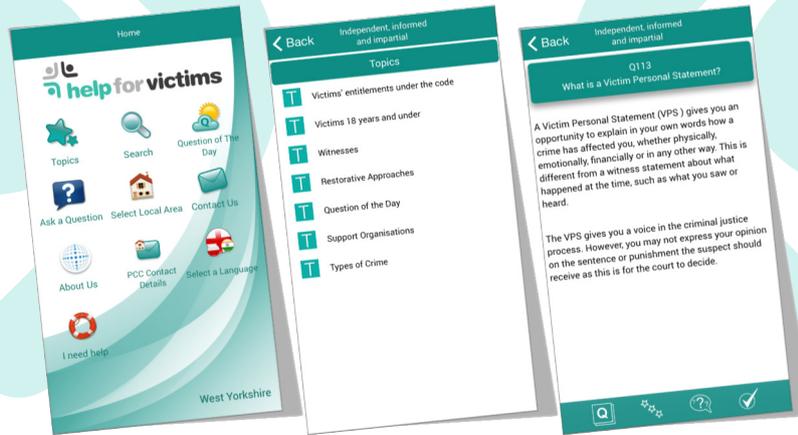
Launch

Baroness Helen Newlove, the Victims' Commissioner for England and Wales and Mr Mark Burns-Williamson the Police and Crime Commissioner for West Yorkshire launched the 'Help for Victims' website within West Yorkshire. The Baroness offered her support stating:

“There is a great deal about the website and support service that I like. I am happy to support it as one way of improving information and choices for victims. I can see it will deliver real benefits for many victims locally and, potentially, nationally.

It is only by having all the information that victims can make meaningful decisions about what happens to them, during their journey through the criminal justice system and beyond. Hopefully this website will enable victims to digest information in their own time.”

[View the Help for Victims video on PNLD's YouTube channel](#)



**Help for
Victims app
is available to
download from the
App Store and
Google Play
Store**



PNLD

Business service of the Police & Crime Commissioner, West Yorkshire