We are delighted to present the 2018/19 PNLD annual summary.

PNLD remains a constant in an ever changing policing environment and across an unchartered legal landscape.

During the last year we have continued to provide an accurate legal provision and support for our customers; the police, the public and many other criminal justice partners such as CPS, NCA, Immigration Enforcement and Trading Standards.

Our websites provide vital legislation necessary for successful investigations, prosecutions and convictions. Through the creation and delivery of the National Standard Offence Wordings and CJS Codes, on behalf of the Ministry of Justice; we are supporting an effective national criminal justice system.

Maintaining an ISO accreditation in Quality Management demonstrates our commitment to providing and maintaining key processes; that ensure our high quality products and services are recognised at an international level.

During 2018/19 we have promoted the initiative to encourage all police officers, staff and volunteers to register for free access to PNLD on any personal device as part of their force subscription.

In the spring, we launched several improvements to the way in which our customers search for information on the legal database. We also brought our services in line with GDPR legislation.

We were proud to announce that the Ask the Police website was shortlisted for a national accolade at the UK Public Sector Communications Awards. The site was recognised under two separate categories: Digital Campaign of the Year and Website of the Year.

During 2019/20 PNLD will continue to explore options to ensure our IT service provision is efficient and cost effective with minimum disruption to customers.

PNLD will respond to any changes to legislation as a result of Brexit, ensuring our customers are kept up to date and have the confidence in PNLD’s legal provision.

Finally, PNLD has seen much progress and success generated over the last 12 months, we look forward to the developments and challenges the coming year may bring.
Contracts issued to Police Forces with 2018-19 fee information

Marketing Literature
Creation of PNLD annual summary

Processes
Performance measure review and publication of strategy documents

April - June

Changes to the search facility launched

Annual Summary 2017-18
Leading police information resource of criminal police legislation

July - September

Processes
MOPI review and MOU established with Police Mutual

IT Development
Changes to the Standard Offence Wording schema implemented

Can I take a ‘selfie’ while I am driving?
If you take a selfie while driving you may be prosecuted for not being in full control of the vehicle, careless or reckless driving. If you seriously injure or kill someone whilst taking a selfie, you could be convicted of causing death by dangerous driving, causing serious injury by dangerous driving or causing death by careless driving.

Research undertaken by the Transport Research Laboratory in a simulator shows that any kind of mental, physical or visual distraction can impair judgement and reaction times while driving.

/year at a Glance 2018/19

October - December

Business & Marketing team review

Recruitment of Business & Marketing Assistant

PNLD Criminal Law Conference
Policing and the criminal justice sector delegates attended the 12th successful annual PNLD conference

Publications
Latest edition of the handbook launched at PNLD conference

Assaults on Emergency Workers infographic

Recruitment of x2 Legal Adviser’s

Assaults on Emergency Workers (Protection) Act 2018
Ian Bridges, PNLD Legal Adviser

Publications
New feature: Legal article written by PNLD Legal Adviser

Assaults on Emergency Workers (Protection) Act 2018

PNLD rebranding guide created

New branded merchandise

Publications
Topical legal articles written by our team of Legal Advisers

The Modern Slavery Act 2015 - Revisited
Danielle Johnson, PNLD Legal Adviser

Doli Incapax and Historic Sexual Offending
Ruth Harley, PNLD Legal Adviser

The Householder’s Defence
Shelley Gregory, PNLD Legal Adviser

Annexes of Applicable Bail Periods
Nicola Robinson, PNLD Legal Adviser

Statistics

Legal and Public Questions

Page Views
512,058
14,737
129,421

App Downloads
8,597
794
2,721

Questions asked
920
Answered within 48 hours
98%
Satisfaction with service
100%

Public Questions
20,748
Answered within 24 hours
94%
Satisfaction with service
95%
Our Vision
PNLD aspire to be the leading online provider of criminal law information by delivering legal insight and clarity through fresh approaches.

Our Mission
PNLD is a national organisation recognised for providing a consistently accurate, timely and reliable online criminal law resource for the police and its criminal justice partners.

We will continue to guide and inform on essential legal matters in a helpful, educational and cost effective way; contributing to the overall efficiency of criminal justice.